

CSI POLICY ABOUT IMPARTIALITY

CSI is fully aware that impartiality is one of the fundamental principles that must be guaranteed by a conformity assessment body, i.e. a certification and inspection body and a testing laboratory.

CSI Management is committed to ensure that all activities are carried out impartially and objectively - and are perceived as such by the interested parties - in compliance with the relevant requirements.

For this reason, it is committed in particular to:

- ensure that procedures for accessing CSI conformity assessment services are fair and non-discriminatory, and treated as such;
- continuously identify risks to the impartiality of CSI, arising from its activities, its relationships or relationship of its staff;
- analyse, evaluate, treat, monitor and document the identified risks and demonstrate how to eliminate or minimize such risks to the impartiality;
- provide internal and external staff the knowledge required to operate in accordance with impartiality and ask its staff to sign a commitment to promptly reveal any situation that may constitute a conflict of interest;
- do not allow commercial, financial or other pressures to compromise impartiality of CSI activities;
- ensure that separate legal entities, with whom it has relationships, do not compromise the impartiality of CSI activities; in particular, in the case of management system certification activities, handle all dealings with consultants or consultancy companies in full compliance with the standard and accreditation requirements;
- do not sell or offer the conformity assessment activities as related to the activities of an organization that provides consultancy;
- do not provide the required conformity assessment services, if unacceptable threats arise;
- take action to respond to any threats to its impartiality arising from the actions of other persons, bodies or organizations;
- provide a mechanism to safeguard the impartiality of CSI, which ensures a balanced representation of the relevant interested parties, without the prevalence of individual interests.

Bollate, December 18th, 2017

CSI S.p.A.
Ing. Antonella Scaglia
(President)



CSI S.p.A. A SOCIO UNICO
SOGGETTA AD ATTIVITÀ DI DIREZIONE
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